

## Sales and Delivery terms

These terms and conditions apply between Punta Oy and the customer in Finland, unless otherwise agreed. In addition to these conditions, we apply the general terms and conditions of NL 09.

### Prices

Prices are in Euro Ex Works seller's warehouse without VAT, which will be invoiced according to the current tax rate. Prices include applicable normal domestic transportation package. Pallets will be charged separately. The net value of less than 250 € order we charge 60 € handling cost.

### Delivery time

Products sold from stock in about 1 week on request. For products not stocked the delivery time shall be agreed separately. Delivery time begin from the date when all information of the goods and their delivery are available on the seller

### Change in Terms

Notice period of the order is 3 days of order confirmation. For changes after notice period the seller reserves the right to charge all additional costs incurred. and reserves the right for delivery time changes. Delivery time changes by buyer need to be agreed with seller at least 3 weeks before delivery. Otherwise, the buyer will be charged storage costs incurred.

### Delivery method

Transportation and installation costs will be charged separately in accordance with existing fees, or as separately agreed. If the installation is included in the delivery, the scope of the work and installation conditions will be agreed case by case.

### Terms of payment

Payment term is 14 days net from delivery or as separately agreed. The interest rate for late payments is determined by the Bank of Finland every six months. Payment request is charged at 40€. Reminders for Invoices has to be done within 7 days.

### Comments

Comments on the quality or delivery of the goods must be made within 8 days of receipt of the goods. Transport damage have to be informed out immediately to the carrier and make note in the consignment note. The seller insures transmissions only at the request and expense of the purchaser.

### Returns

The buyer must always agree in advance returns with the seller. The right to returns the products shall be granted only in cases where the shipment is not in accordance with the written order confirmation, and cannot be placed on other means to respond to the order confirmation. If the product has a material or manufacturing defect, the product will be repaired primarily at the buyer's premises. If this is not possible, delivery can be returned. Agreed return will be credited to the buyer when the products have been checked and notified fault is confirmed.

### Warranty

Warranty time is 5 years for our standard steel products and parts. Products are designed to be used in dry indoor areas. The warranty covers design, manufacturing and material defects. Warranty time for Locks, laminate and wood parts, and accessories are according to supplier's warranty policy. Warranty does not cover normal wear and tear, or damages caused by improper use. Indirect costs are not covered.

### Changes

Prices are valid until further notice. Due to continuous product development, we reserve the right for model, dimension and material changes.

### Ownership

Seller reserves ownership of the products until full payment of products, delivery as well as the optional installation.